

Quarterly Report of Appeals, Complaints and Advice – EE Strict

The BBFC is the regulator of commercial and internet content delivered via the mobile network of EE for its 'Strict' level of mobile content.

In the interest of transparency, the BBFC publishes all of its adjudications in relation to cases reported to it of purported underblocking or overblocking, along with requests for advice on whether particular content should go behind parental controls or adult filters.

We keep this list updated as and when new cases are reported to us and publish updates every three months.

In all cases, the BBFC conveys its adjudication to (i) the complainant, appellant or person or body seeking advice; and (ii) the mobile network operator EE.

In the following cases, the adjudications represent an assessment of the content according to the terms of the BBFC's EE Strict Classification Framework. Any subsequent changes to content have therefore not been viewed by the BBFC, although we reserve the right to change our adjudication should altered content be brought to our attention subsequently.

All websites that the BBFC would classify 18 or R18, or refuse to classify, would be automatically considered unsuitable for the EE Strict Classification Framework. Further information on the original Quarterly Report adjudications are available on the BBFC's website [here](#).

January 2017

27 January 2017

Website

lovecbd.org

Adjudication

The BBFC viewed the website on 18 and 27 January 2017, and sought legal advice.

We noted that it was a site offering CBD (Cannabidiol) oil / balm products for sale as a food supplement. The site also contained articles relating to legal issues around CBD oil in the UK, US and Canada, and a 'Frequently Asked Questions' section that outlined information such as the legality of CBD oil in the UK, and its THC content. While articles on the site, and links to other websites, may have advocated a change in legislation concerning CBD oil and cannabis in different parts of the world, we found no content which overtly glamorised the recreational use of cannabis or encouraged illegal activity. In addition, Love CBD was not marketing its products as a medicine, or claiming any medical benefits for them, but as food supplements. While we found no content which we would classify 18 or refuse to classify, we would not consider the website suitable for people under the age of 12 due to the presence of drug references in areas of the site, and links to other external sites with similar references.

February 2017

2 February 2017

Website

yellw.co

Adjudication

The BBFC viewed the website on 31 January and 2 February.

We noted that it was a site limited to a few text pages, which outlined various aspects of the 'Yellow' App's service. The site also invited users to download the App from the iOS and Android App stores. However, the website was clearly distinct from the App itself. The site included text on the Community Guidelines, Terms of Service and a 'Safety Centre', with references to rules such as prohibiting the sharing of pornographic / sexually explicit content, the sharing of nude pictures of users (or others) and posting content that glamorises eating disorders or self-harm. The text on the pages of the website established that such content is not allowed. Given the lack of detail in the references and the context of straightforward guidelines on appropriate use of the App, we did not consider that the site required restriction to those aged 12 or over.

BBFC

31 March 2017